

DISNEY GENIE SERVICE

Complimentary | Genie+ | Individual Lightning Lane

This help guide is meant to help use the new Disney Genie Service to its fullest potential.

INDIVIDUAL LIGHTNING LANE

Individual Lightning Lane is the concentrated skip the line access for high demand attractions. It currently ranges in price from \$7-\$25 per person per attraction, and you can currently only do 2 ILL attractions per day, but they can be at different parks.

You do NOT need Genie+ to access Individual Lightning Lane, and you do NOT access Individual Lightning Lane for no cost with Genie+.

These are TWO SEPARATE things.

Individual Lightning Lane is accessed through the MyDisneyExperience App (available in your phone's app store).



MYDISNEYEXPERIENCE APP

Once into the app, login to your Disney account that your reservations are linked to.

INDIVIDUAL LIGHTNING LANE TIMELINE

TIMELINE	ACTION
7AM	Disney Resort Guests can purchase Individual Lightning Lane attractions
30 Minutes Before Park Opening	Early Theme Park Entry begins for onsite guests (can't use Genie+ or book Individual Lightning Lane attractions, but this extra time is beneficial)
Park Opening	Offsite guests can book Individual Lightning Lane Selections (don't have to be inside park)

TIMELINE NOTES

- ILLs can be purchased at any point during the day.
- ILLs for newer attractions tend to run out right at 7am.

INDIVIDUAL LIGHTNING LANE ATTRACTIONS

As of January 28, 2023

**MAGIC
KINGDOM**

EPCOT

**DISNEY'S
HOLLYWOOD
STUDIOS**

**DISNEY'S
ANIMAL
KINGDOM**

**Seven Dwarfs
Mine Train**

**Guardians of
the Galaxy:
Cosmic
Rewind**

**Star Wars:
Rise of the
Resistance**

**Avatar:
Flight of
Passage**

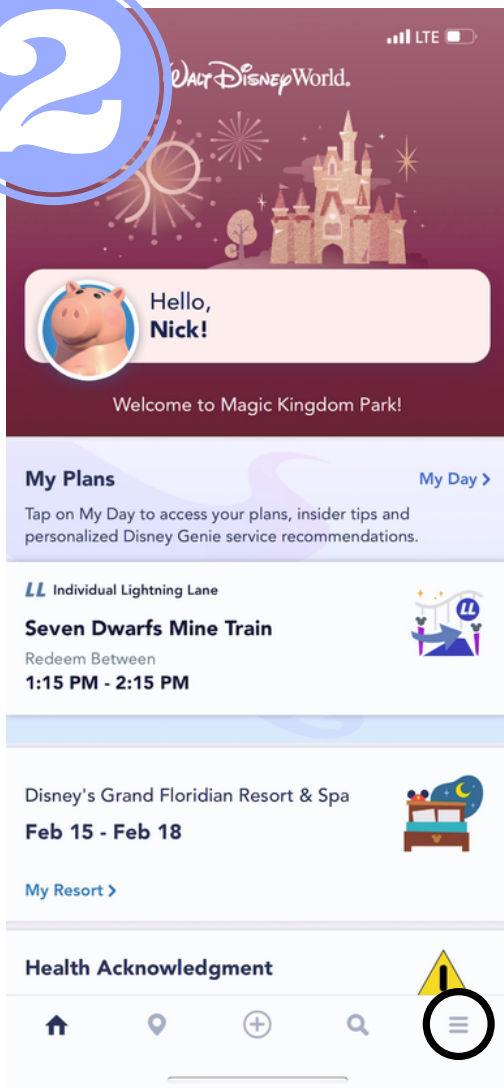
BOOKING A INDIVIDUAL LIGHTNING LANE

1



Open the
MyDisneyExperience
App

2



This is your home
screen within the
MDE App



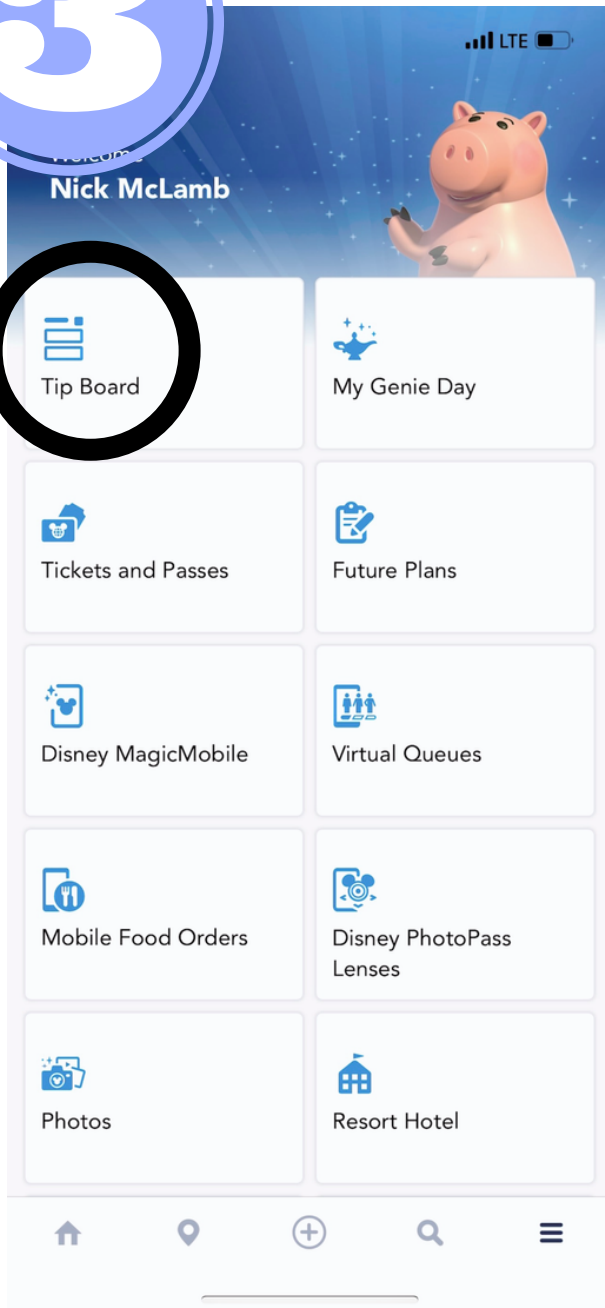
This will show you
what your plans are
for the day.



Tap on the 3 Bars In
the bottom right
corner!

BOOKING A INDIVIDUAL LIGHTNING LANE

3



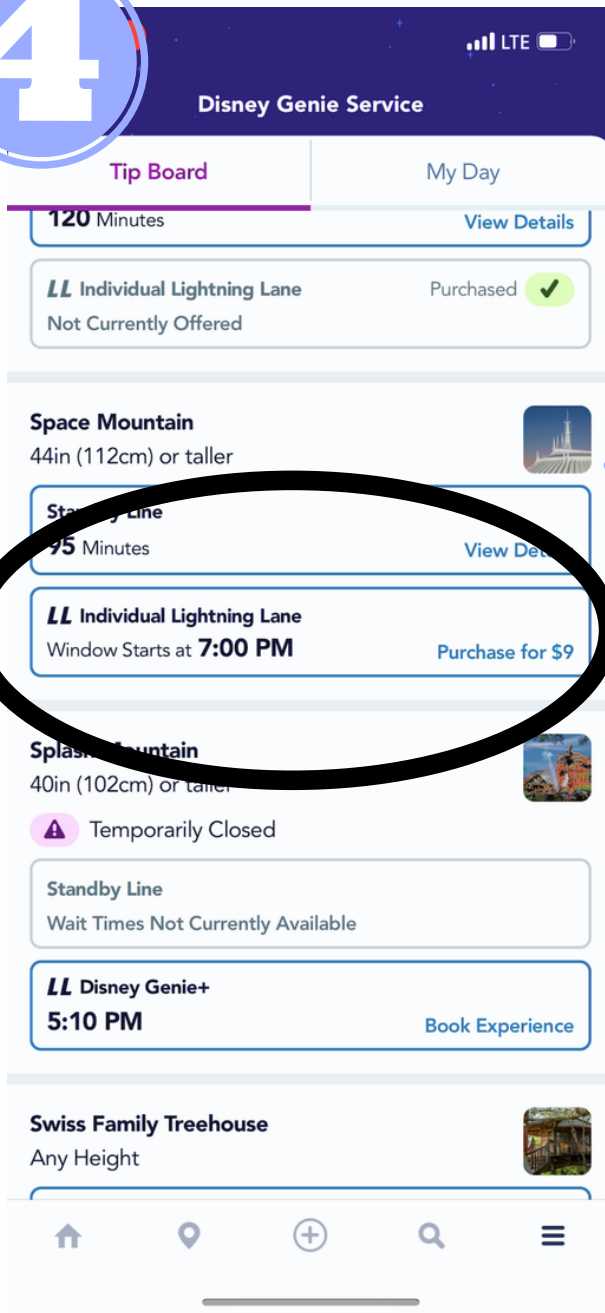
This screen shows you all of the options within the MDE app.



Tap on "Tip Board"

BOOKING A INDIVIDUAL LIGHTNING LANE

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This screen is the "Tip Board".

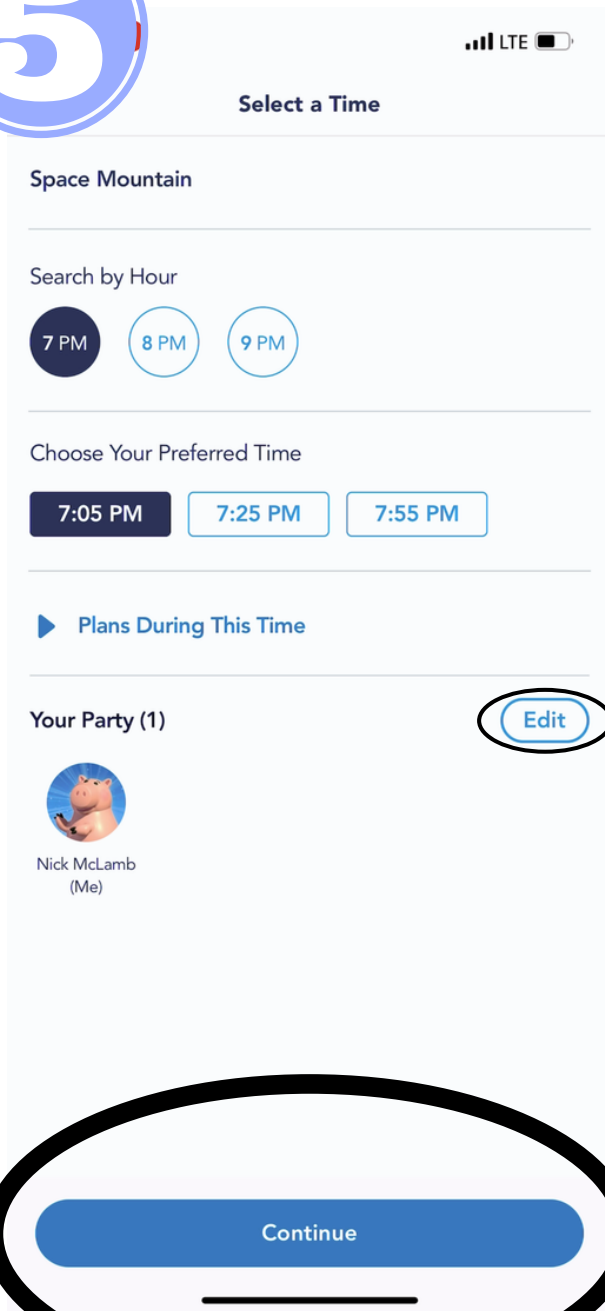
It shows you current waits and current available Lightning Lane times.



We are tapping on this 7:00pm time for Space Mountain!

BOOKING A INDIVIDUAL LIGHTNING LANE

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This screen is where you select your Individual Lightning Lane time. You can search by the hour, then choose your preferred time.

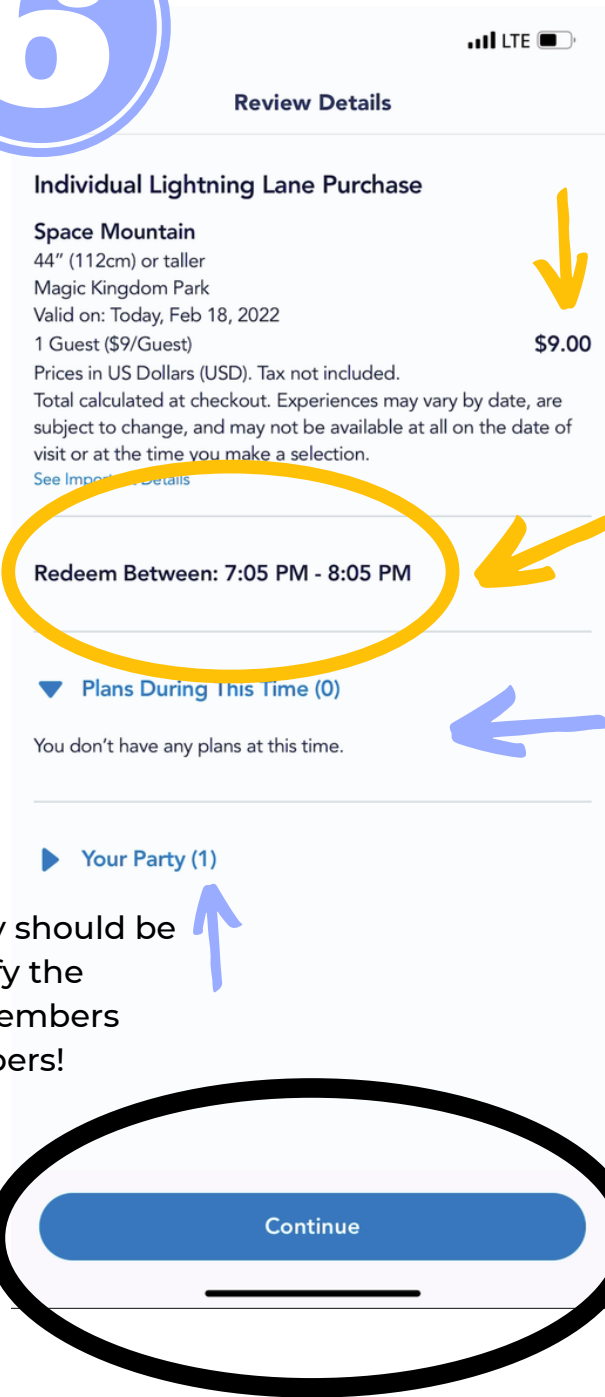


You can also edit your party as well.

Tap on "Continue" once you select your time!

BOOKING A INDIVIDUAL LIGHTNING LANE

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This is your review details screen.

This screen shows the ILL price without tax.

Your "Redeem Between" time is your ILL selection.

It will also show you the overlapping plans during your selection.

Your party should be here. Verify the correct members and numbers!

Tap on "Continue"!

BOOKING A INDIVIDUAL LIGHTNING LANE

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Review Details

Individual Lightning Lane Purchase

Space Mountain
44" (112cm) or taller
Magic Kingdom Park
Valid on: Today, Feb 18, 2022
1 Guest (\$9/Guest) \$9.00

Purchase

Contact Info
[Redacted] Verify the correct email for your confirmation.

Card on File
[Redacted] Verify the correct card on file.

Subtotal \$9.00
Sales Tax \$0.59
Total \$9.59 USD

By tapping Purchase I agree to the [Terms and Conditions](#)
VISA The Official Card of the Disney World® Resort

Purchase

Check out with Apple Pay

Use a Different Payment Method

Disney Visa, VISA, Mastercard, DISCOVER, AMEX, Diners Club, Apple Pay, UnionPay

This is the "quick pay" screen.

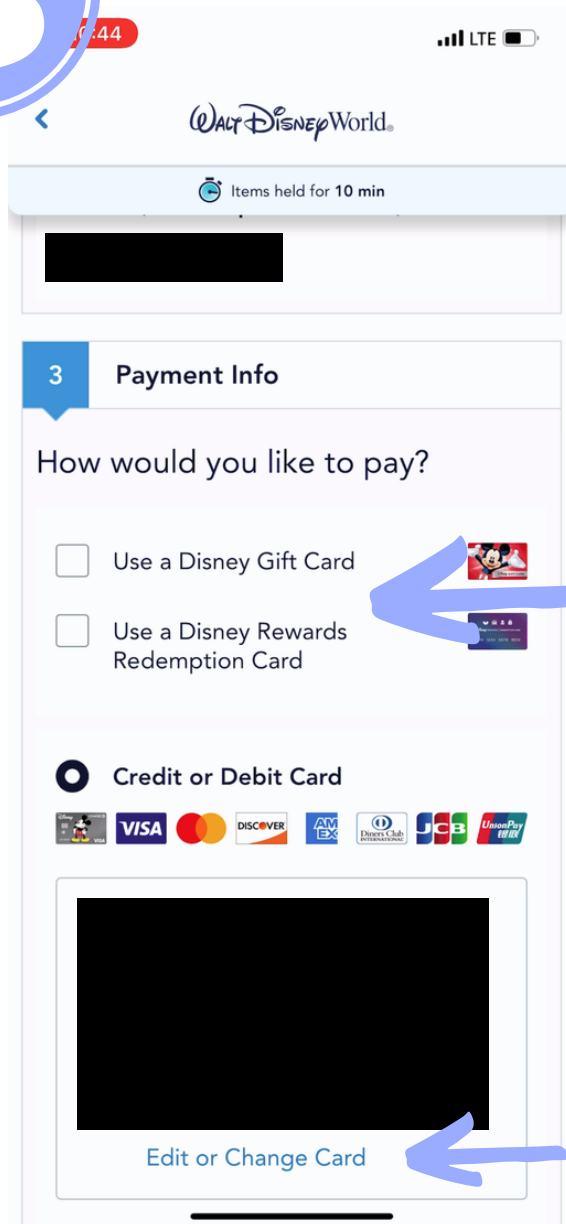
If you want to use the card on file already, this is where you would pay. From here you can tap purchase and you are done! You should get a confirmation email, and you are all set.

This is the price of the ILL with tax.

To use a different payment method, tap "Use a Different Payment Method"

BOOKING A INDIVIDUAL LIGHTNING LANE

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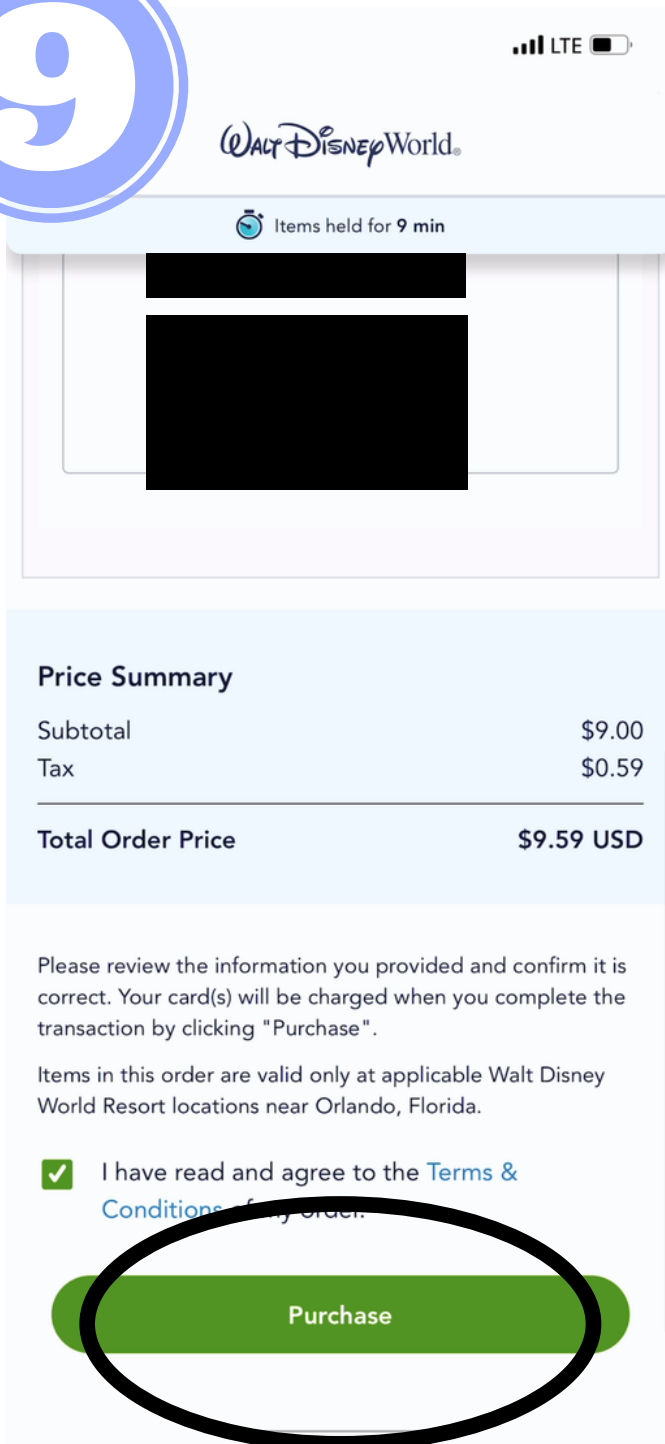
This is the "Alternate Pay" page! This is for using a different payment method other than what you have on file.

You can use one of these cards to pay as well!

Edit or change your credit card here!

BOOKING A INDIVIDUAL LIGHTNING LANE

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This is the price summary portion of the "Alternate Pay Page".

From here you can complete your purchase using your alternate payment method.



This is the total price you are paying with tax.

Tap "Purchase" to complete your purchase! You will get a confirmation email.

INDIVIDUAL LIGHTNING LANE HELPFUL TIPS

- Guest Experience Team Tent - These are located throughout the park, and can help you in the middle of tough issues when using Disney Genie Service.
- The Individual Lightning Lane is non-refundable.

